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# RETURN MERCHANDISE FORM



At Sunnysports you can take advantage of our 30/90 day return policy on all of our merchandise (books, CD's & DVD's excluded).

You may order just about anything, inspect the equipment, and if you are not fully satisfied, just return it for a full refund less S/H charges (provided it has not been used).

### No restocking fee and no questions asked

Items returned within 30 days of date of invoice, will get full credit on your credit card. Items returned between 30-90 days of date of invoice, will get a full store credit.

### To return an item, just follow the five steps below.

Date / /

**Step 1** Fill out your shipping information:

Name \_\_\_\_\_ eMail \_\_\_\_\_

Address \_\_\_\_\_ Suite/Apt. \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ Country \_\_\_\_\_

Phone \_\_\_\_\_ Invoice # \_\_\_\_\_

**Step 2** How would you like us to handle your return/exchange?

Store Credit  Refund  Exchange (Please fill out step 4 below)

**Step 3** List item(s) you are returning, including reason for return:

Qty	SKU	Color	Size	Description	Reason

<p><b>Reason for Return:</b> (fill in letter above)</p> <p><b>A.</b> Damaged                      <b>F.</b> Not as Described</p> <p><b>B.</b> Defective                      <b>G.</b> Not as pictured</p> <p><b>C.</b> Dissatisfied                  <b>H.</b> Shipping Damage</p> <p><b>D.</b> Incorrect Item Shipped    <b>I.</b> Arrived Late</p> <p><b>E.</b> Ordered wrong product    <b>J.</b> Wrong Size</p>	<p><b>Additional comments:</b></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
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**Step 4** List item(s) you want for your exchange: (if applying for credit/refund skip this step)

Qty	SKU	Color	Size	Description

**Step 5** Enclose and return:

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials and blank warranty cards). Send your package via UPS or insured mail to this address:

**Order Processing**  
**Attn: Returns SNS**  
**4310 Distribution Dr.**  
**Chattanooga, TN 37416**